

## **Caravan & Motorhome Site**

## **Booking Terms and Conditions**

- These Terms and Conditions shall be applicable to all bookings for the Uttoxeter Caravan & Motorhome Site (the "Site") and, together with the Site Rules (Site Rules), shall regulate your relationship with Uttoxeter Leisure and Development Company Ltd ("Uttoxeter Racecourse") regarding your stay at the Site. Please note that while at the Uttoxeter Racecourse, you shall observe and comply with the Uttoxeter Racecourse Terms and Conditions of Entry (Conditions of Entry) and other applicable terms and conditions. These Terms and Conditions shall take precedence over any contradictory provision in the Uttoxeter Racecourse Terms and Conditions of Entry.
- 2. A booking to stay at the Site (the "Booking"), must be made via Uttoxeter Racecourse's website (Booking) and you will need to provide all requested details. One standard Booking will consist of a 3-night stay for any caravan or motorhome ("Site Days") and must include 1 adult over the age of 18. A Booking will also include a free Centre Course race ticket for the raceday ("Fixture"). Each additional adult or children in the caravan/motorhome must be paid for, and these can be added when booking. All additional people also get a free racing ticket.
- 3. You may only complete your Booking if you're over 18 and Uttoxeter Racecourse reserves the right to require proof of age.
- 4. You may arrive from 12 noon to 8pm of the first of the Site Days. If you are unable to arrive on this time, please inform Uttoxeter Racecourse to the contact details stated under section 9. Arrivals will not be accepted on the Fixture day. You are free to leave at any time, but if you choose to leave during the day of the Fixture, you may only leave before 11 am (or no less than two hours before the first race of the Fixture) or after the Fixture has ended (no less than 30 minutes after the last race of the Fixture).
- 5. Security will be onsite 24/7 during your stay, and access to the Site will only be given if your registration matches the one you have supplied during the booking process. All of the pitches at Site are standard pitches with awnings and 10amp electrical connections. Hard-standing pitches shall be subject to availability (these will be prioritised for heavier vehicles) and any request for hard standings shall be dealt with on arrival.
- 6. The Site includes the following facilities:
  - a. Baby changing facilities;
  - b. BBQs allowed: charcoal, gas, electric;
  - c. Accessible facilities;
  - d. Dishwashing area;
  - e. Drive over waste disposal for motorhomes;
  - f. Family washroom (toilet and shower block);
  - g. Laundry facilities;
  - h. Motorhome service point;
  - i. TV reception;
  - j. General waste disposal and glass recycling point;
  - k. Electric hook up.

## www.uttoxeter-racecourse.co.uk

Uttoxeter Racecourse, Wood Lane, Uttoxeter, Staffordshire, ST14 8BD T: 01889 562 561 W: www.uttoxeter-racecourse.co.uk

Uttoxeter Leisure and Development Company Limited. Registered in England and Wales No: 02318754. Registered Office: Millbank Tower, 21-24 Millbank, London, SW1P 4QP

Arena Racing Company includes Bath, Brighton, Chepstow, Doncaster, Ffos Las, Fontwell Park, Great Yarmouth, Hereford, Lingfield Park Resort, Newcastle, Royal Windsor, Sedgefield, Southwell, Uttoxeter, Wolverhampton & Worcester Racecourses. Central Park, Nottingham, Newcastle, Perry Barr & Sunderland Greyhound Stadia



- 7. Dogs are welcomed onto the Site, as long as they are always on a lead during your stay and that any dog mess is cleaned up and disposed immediately.
- 8. Bookings must be paid for upon completing the booking form, and payment may be made with either debit or credit card. Card details shall only be processed for the purpose of completing your Booking and shall not be stored.
- 9. You may at any time cancel your Booking by informing Uttoxeter Racecourse via email to info@uttoxeter-racecourse.co.uk or by phone at 01889 562561. Provided you have given Uttoxeter Racecourse no less than 28 days' notice of your cancellation, a full refund, or a transfer to another date in which the Site is open may be requested.
- 10. You may also request changes to your Booking (including the number of guests), which may be accepted at Uttoxeter Racecourse's discretion. However, subject only to section 9 and 11, no refunds or transfers will be provided for cancelled Bookings in any circumstances.
- 11. You acknowledge and agree that your Booking is for accommodation and that entry to the Fixture is a complimentary and an ancillary part of your Booking.
- 12. You acknowledge and agree that, from time to time, it will be necessary for Uttoxeter Racecourse and/or the British Horseracing Authority to postpone, transfer and/or abandon a race Fixture. Uttoxeter Racecourse shall not be liable to you if the Fixture is postponed, transferred and/or abandoned for any reason, and you acknowledge and agree that such postponement, transfer or abandonment of the Fixture shall not constitute a breach of these Terms and Conditions. If the Fixture is postponed, transferred or abandoned 24 hours or more in advance or, in any case, prior to check in opening (12 noon on the first Site Day), you may request a refund or a transfer of your Booking. If the Fixture is postponed, transferred or abandoned less than 24 hours in advance or after check in opening, no refund and no transfer shall be provided. If a Fixture is postponed, transferred, or abandoned with less than 24 hours in advance of after check in opening, the Site will remain open.
- 13. Upon leaving the Site, you shall ensure that the Site is left in a good, clean and tidy condition, and that any and all damage caused to the Site by you or any of your guests or visitors shall be paid for at your cost prior to leaving the Site.
- 14. You may have visitors except on a raceday, unless such visitors have a valid raceday ticket for the Fixture.
- 15. Movement of any vehicles onto, on, or off of Uttoxeter Racecourse shall not be permitted during the Race day from 2 hours before the published first race to half an hour after the last.
- 16. Uttoxeter Racecourse shall be not liable to you in any way if any of Uttoxeter Racecourse's obligations under these Terms and Conditions are affected by circumstances beyond Uttoxeter Racecourse's reasonable control, including fire, storm, flood, lightning or other inclement weather, earthquake, explosion, acts of a public enemy, terrorism, armed conflict, war, military operations, insurrection, sabotage, riot, civil disorder, disease, epidemic, embargoes, labour disputes, or power failure ("Force Majeure Event"). If the Site is unsuitable for use on the Site Days as a result of a Force Majeure Event, Uttoxeter Racecourse may terminate this Agreement upon written notice to you and shall have no liability to you in respect of such termination, provided that



Uttoxeter notifies you as soon as reasonably practicable of the existence of such Force Majeure Event. Notwithstanding the preceding, Uttoxeter Racecourse may, at its sole discretion, offer you the chance to transfer your Booking if a Force Majeure Event materially impacts your stay at the Site.

- 17. Uttoxeter Racecourse shall not be liable for any damage, loss, or injury caused to you and/or your property whilst at Uttoxeter Racecourse except to the extent that such loss results directly from the negligence of Uttoxeter Racecourse or any of its employees.
- 18. You shall be and remain responsible and liable for all acts and/or omissions of you, your guests or your visitors while at the Site and Uttoxeter Racecourse.
- 19. Uttoxeter Racecourse reserves the right at any time, and in its sole discretion, to remove any person(s) from the Site and/or Uttoxeter Racecourse and terminate your Booking.
- 20. These Terms and Conditions shall be governed by English Law and the parties submit to the exclusive jurisdiction of the English courts.